

About the Service

This Patient Support Service has been developed to provide a sharps bin delivery and collection service for patients who have been prescribed Pelgraz[®] or Accofil[®] and a nurse injection training service in the home for patients prescribed Pelgraz[®]. This service is provided free of charge to patients and to referring HCP's by Hibernian Healthcare at Home on behalf of Accord, the manufacturers of Pelgraz[®] and Accofil[®]. Hibernian Healthcare at Home will contact the patient within 1 working day of receiving the referral.

I am registering my patients for: (Please choose 1 product from the list below)

Pelgraz[®] 6 mg/0.6 ml Pre-Filled **Syringe** Waste Disposal Service Injection Training Support

Pelgraz[®] 6 mg/0.6 ml Pre-Filled **Injector** Waste Disposal Service Injection Training Support

Accofil[®] 30 MU/0.5 ml Waste Disposal Service

Accofil[®] 48 MU/0.5 ml Waste Disposal Service

Patient & Prescriber Details

Patient First Name:

Patient Last Name:

Patient Address:

County:

Patient Contact Number:

Patient Gender: Male Female

Date of Birth: ____/____/____

Patient Carer Name (if applicable):

Patient Carer Number (if applicable):

Referring Consultant:

Hospital:

Contact Name:

Contact No:

Email address:

Referring Unit:

Contact Details for Referring Unit:

Diagnosis:

Chemotherapy Treatment (if any):

Chemotherapy Finish Time:

Is Patient Continuing On Oral Chemotherapy Yes No If So, When Is Last Dose:

Is Patient On 2/52, 3/52 or 4/52 Cycle:

Is Patient Willing To Self-Administer Pelgraz[®] Following Training:

TO BE COMPLETED BY THE REFERRING HEALTHCARE PROFESSIONAL

Referrer First Name:

Referrer Last Name:

Phone/Bleep Number:

Position:

Date of Referral: ____/____/____

Signature:

*Please ensure patient prescribed Pelgraz[®] or Accofil[®] signs overleaf.

Please fax this form upon completion to 01 450 9124 or send by post to Hibernian Healthcare at Home, Unit 4, The Westway Centre, Ballymount Avenue, Dublin 12, D12HP66. If you have any questions please contact us on 01 460 4820.

Patient Consent

I hereby consent to my personal information being processed by Hibernian Healthcare at Home Limited (Data Processor), on behalf of Accord Healthcare Ireland Limited (Data Controller) for the Pelgraz[®] or Accofil[®] patient support service.

- Who is Hibernian Healthcare at Home: Hibernian Healthcare at Home Limited ("Hibernian", "us", "we") is a community specialist healthcare provider and is an independently owned Irish company. Hibernian provide a patient support service in the community that involves a nurse visit to your home to teach you how to self-inject the Pelgraz[®] device and also a sharps bin collection and disposal of your sharps bin for either Pelgraz[®] or Accofil[®].
- What data do we collect: As part of the services we provide, we process certain details of your personal information including your medical history and treatment details, name, date of birth, gender, email address, mobile phone number, address, contact details of your prescribing healthcare professional and any other relevant contact information. In addition, to ensure Hibernian provides a quality service, telephone conversations may be recorded for staff training and quality control purposes.
- Purpose of Hibernian data processing: Hibernian records your personal data in order to carry out its patient support service as efficiently and reliably as possible. The personal data provides essential medical information in ensuring you are provided with an excellent standard of treatment and service. The personal data processed also allows us to provide and manage the provision of specialist nurses. The specific purposes for which we process your personal data include:
 - Administration and monitoring of treatment and care in order to adapt the service provided to you as necessary.
 - Arranging the delivery of a sharps bin to your home as well as the collection and disposal of medical waste.
 - Communicating and maintaining contact with your prescribing healthcare professional in relation to the specific care given provided to you as necessary.
 - Providing statistical information on an anonymised basis to Accord, the manufacturer of Pelgraz[®] and Accofil[®] in order to help them improve their Patient Service .
 - Communicating with and maintaining contact with the pharmacy supplying your treatment as appropriate e.g. in the event it is required to change or re-supply your treatment.
- Transfer and storage of personal data: Once collected, the personal data will be processed and added to Optik patient management system. This data is stored on a server in Dublin Ireland. Physical/paper copies of data are retained, filed and stored at Hibernian's facility, in a locked, fireproof and waterproof cabinet in a secure room. The data collected will be stored in a secure manner and will not be transferred or given to any party other than mentioned in section 5.
- Third Parties with access to my personal data: Hibernian may disclose your personal data to the following third parties:
 - Your specialist nurse and other Hibernian representatives when reasonably required.
 - Your healthcare professional and/or pharmacy.
 - Third parties to whom we must disclose your information in order to comply with our regulatory requirements and legal obligations regarding drug and device safety or your safety. If this should become necessary it will, wherever reasonably possible, be discussed and explained to you in detail.
 - If you experience a side effect, the details of which will be anonymously passed onto the pharmaceutical company and/or followed up with you as necessary.
 - Other third party service providers engaged by Hibernian in connection with the provision of the Hibernian services where such service providers reasonably require access to your personal data in connection with the provision of their services.
 - For the purpose of optimisation of healthcare resources allocation, Hibernian may automatically transfer personal data in an anonymised and aggregated format to certain third-party pharmaceutical companies or healthcare providers relevant to your treatment with a view to optimising healthcare resource allocation and improving their products.
 - As part of our ongoing quality monitoring, we may contact you by email/post or phone to get your feedback on the service Hibernian provided to you.
 - In the event that Hibernian decides to reorganise or divest its business through a sale or other means of transfer, your personal data pertaining to this service may be shared with the purchaser of Hibernian or its business and/or its agents.
 - In the event that this service is to be provided by a service provider other than Hibernian for any reason, you consent to your personal data being transferred to such other service provider as may take over the provision of this service. You will be informed of any such transfer so that you may object to the transfer of your personal data to any new service provider.
 - Your personal data will not be used or processed other than for the above purposes.
- Right to access, correction and objection: You have the right to be provided with a copy of any personal data which we hold, to have the same corrected or updated and, in certain circumstances, to object to the processing of your data. In order to exercise your rights under this section, please send your request to dataprotection@hibernianhealth.com
- SMS, Email, video message notifications reminders consent: I understand that video messages/SMS/Email notifications and reminders are features of the Hibernian service and have discussed their content with a Hibernian Representative. I further understand that transmission of information via the internet and phone lines is not completely secure and not encrypted; hence any such transmission shall be selected at my own risk. Internet or phone service providers are third parties used for delivery of the messages therefore I understand that transfer of messages via these communications channels are subject to their own terms and conditions.
- Contact Us: If at any time you wish to opt out of any of the services you have consented to, please contact Hibernian on 014604820.

I have read the above and consent to Hibernian Healthcare at Home processing my data as described above:

Patient Name

(First and last name)

Signature

Date

Completed by the Patient

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