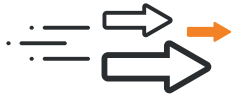


Putting patients at the heart of our business is what we believe in at Accord.

Ensuring continued patient safety through the Falsified Medicines Directive (FMD) was a crucial milestone for us and was what drove us to ensure we were 'FMD ready' across our network by the deadline (9th February 2019).

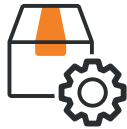
We said we would be ready and we were



All lines routinely running FMD



120+ Contract Manufacturing Organisations



90+ lines

FMD 2019 2 2020 ACC



Over **190 million** serial numbers commissioned



18,000 Lines of product master data distributed



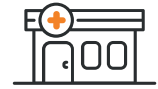
Collaboration across our high performing teams



Building SME network across key business functions



7 sites across the Intas/Accord network involved



Establishing effective partnerships with equipment & software providers

And we won't be stopping here

We are embracing the technology for future improvements to aid patients

Developing innovations with the patient at the heart of it is central to our purpose. The opportunities provided by this technology are endless.

Optimised test and learn



Proactive alert management



First NCA inspections hosted

All of this was achieved by our high performing teams across our network, working collaboratively to make it better for customers, healthcare professionals and ultimately patients.

accord
We make it better